

20-21					
18-19					
16-17					
14-15					
12-13					
10-11					
8-8					
6-7					
4-5					
2-3					
0-1					
	Health & Nutrition	Creative Play	Rest & Relaxation	Education & Learning	Outdoor Play
What aspect of our MORNING program is most important to you as a parent/guardian/carer?					

12-13							
10-11							
8-9							
6-7							
4-5							
2-3							
0-1							
	External Provider	Creative Activities	Sport / Outdoor	Education & Learning	Rest & Relaxation	Cooking	Cultural Exposure
What aspect of our AFTERNOON program would you like to see more of?							

22-23						
20-21						
18-19						
16-17						
14-15						
12-13						
10-11						
8-8						
6-7						
4-5						
2-3						
0-1						
	Health & Nutrition	Creative Play / Performance	Art & Craft	Education & Learning	Sport & Outdoor Play	Socialising & Building Relationships
What aspect of our AFTERNOON program is most important to you as a parent/guardian/carer?						

40-41					
38-39					
36-37					
34-35					
32-33					
30-31					
28-29					
26-27					
24-25					
22-23					
20-21					
18-19					
16-17					
14-15					
12-13					
10-11					
8-9					
6-7					
4-5					
2-3					
0-1					
	New & Interesting Activities	Cost	Old Favourites	Education & Learning	A Safe Healthy Environment
When considering our VACATION CARE program what is most important to you as a parent?					

30-31				
28-29				
26-27				
24-25				
22-23				
20-21				
18-19				
16-17				
14-15				
12-13				
10-11				
8-9				
6-7				
4-5				
2-3				
0-1				
	Poorly	Somewhat	Moderately Well	Extremely Well
To what degree do you feel our room caters to the needs of the children and community we serve?				

24-25					
22-23					
20-21					
18-19					
16-17					
14-15					
12-13					
10-11					
8-9					
6-7					
4-5					
2-3					
0-1					
	Not at all	Somewhat	Moderately Well	Quite Well	Extremely Well
To what degree do you feel as though your children are kept safe within the OSHC environment?					

24-25				
22-23				
20-21				
18-19				
16-17				
14-15				
12-13				
10-11				
8-9				
6-7				
4-5				
2-3				
0-1				
	Not at all	Somewhat Confident	Moderately Confident	Very Confident
How confident do you feel in utilising our webserver system?				

46-47				
44-45				
42-43				
40-41				
38-39				
36-37				
34-35				
32-33				
30-31				
28-29				
26-27				
24-25				
22-23				
20-21				
18-19				
16-17				
14-15				
12-13				
10-11				
8-9				
6-7				
4-5				
2-3				
0-1				
	School Newsletter	Flyers and hard copy distributions	Website	Email
What is the most convenient way of receiving information from OSHC				

32-33				
30-31				
28-29				
26-27				
24-25				
22-23				
20-21				
18-19				
16-17				
14-15				
12-13				
10-11				
8-9				
6-7				
4-5				
2-3				
0-1				
	Poor	Moderate	Good	Excellent
If you were to ask your children about the safety procedures and protocols at our service there knowledge would be?				

# Epping Heights OSHC Family Survey

## Term 3, 2015

Epping Heights OSHC values the opinion of our families. This information assists in informing how to move forward with our service.

We aim to ensure we are regularly receiving feedback from our families and encourage our community at any time to offer us suggestions.

Thank you to everyone who completed our first online survey.

